COOKIE POLICY
Version 2.1 - 18 November 2026
1. Our website
Studio Football Limited hosts this website on Cloudflare. This version contains no advertising tags, analytics beacon or automatically loaded YouTube player. Cloudflare Web Analytics has been switched off. Hosting and security processing may still involve IP addresses and technical request information; this is separate from advertising or visit analytics.
2. Cookies and browser storage
The website code does not write cookies, local storage or session storage. Billy, the package builder and form inputs hold temporary state in the page while you use it. Reloading or closing the page clears that page memory. This statement concerns our website code; third-party services and Cloudflare security challenges may use their own necessary technologies.
3. Billy
Opening Billy checks whether the chat service is available. Some answers use local website facts. When AI is used, the question and up to six previous messages go to Cloudflare Workers AI. We do not keep an application chat database. Clear chat or reload the page to clear its conversation memory; simply closing the chat panel does not clear it. IP addresses are used to limit abusive requests. Do not enter health information, children’s names, payment details or secrets. See our Privacy Notice for further information.
4. Google reviews and waiver lookup
Approved reviews are fetched from Google Apps Script only when you press Load approved reviews. Review submissions and waiver searches contact Google when you submit the relevant form; the request is needed to perform the service you ask for. The code omits browser credentials from these requests. It does not load a Google review widget or tracking script. Reviews are moderated before publication.
5. Embedded Google Forms
After the booking check, you can either open your form on Google’s website or choose Allow Google form on this page. An embedded form does not load before that choice. Google may then set or read cookies or similar technologies and receive technical information, including if you are signed into Google. The choice applies only to the currently loaded form and page. Close the embedded form to stop further loading from that frame, or reload the page. Closing a frame cannot undo information already sent or remove cookies already set by Google; you can manage these in your browser. If you do not want to allow the embed, use the separate-window link or contact Studio Football for help.
6. Videos and external links
Our homepage plays silent videos hosted with the website. These do not connect to YouTube. Videos on the Videos page use click-to-load YouTube embeds. No YouTube player or thumbnail is requested until you choose to load the video. Loading the player connects to YouTube using its privacy-enhanced youtube-nocookie.com embed. YouTube may receive your IP address and device information and use storage or cookies when you interact with its service; its own privacy and cookie notices apply. Reload or leave the page to close the player. This does not undo information already sent or remove cookies already set; you can manage these in your browser. Separate links to YouTube, social media, WhatsApp, payments or other external services open those providers.
7. Managing your choices
There is no blanket Accept all setting or saved optional-cookie preference. Optional content is requested separately each time. You can stop an embedded form using its Close button, clear Billy using Clear chat, and use your browser to block or delete provider cookies. Blocking cookies may affect forms or sign-in on the provider’s site.
8. Contact
Studio Football Limited, company 17443093, registered in England and Wales. Registered office: 5 Rochford Lofts, Pollards Close, Rochford, Essex SS4 1GB. Email play@studiofootball.co.uk. This policy should be read with privacy-notice.html.